

Heat Pump Water Heater (HPWH) Rebate El Paso Electric



Texas Residential & Income Qualified Solutions Programs

1. Program Overview

- El Paso Electric will pay out a rebate to eligible customers within EPE's Texas service install an eligible Energy Star® HPWH.
- Rebate will be available through December 31, 2025, or upon funding availability.
- Customers will reserve funding with El Paso Electric prior to purchasing the unit and will have 45 days to complete the project (See additional information under #4. Reserve below).
- Customers may hire a contractor of their choice, or they may choose to do the work themselves.
- Rebate amount is \$300 for Residential customers and \$400 for Income Qualified customers.

2. Customer Eligibility

- Customer *must* reside in Texas and receive electric service from EPE (Except Culberson County).
- Single Family Homes only (1-4 units in one location).
- To qualify for enhanced incentives through our Income Qualified Energy Efficiency the Income Eligibility Form found at <https://epesavings.com/residential-lowincome.html>
- Customer must qualify through categories 1A, 1B or 1C. Category 2 is not eligible.
 - Category 1A - Provide proof.
 - Category 1B - Confirm during funding reservation.
 - Category 1C - Check at www.huduser.gov/portal/sadda/sadda_qct.html.

3. To Qualify

- HPWH *must* be purchased and installed in the current program year.
- HPWH must be Energy Star®, energystar.gov/productfinder/product/certified-water-heaters/results
- HPWH must be 55 gallons or less.
- Heat pump add-ons to existing storage water heaters are ineligible.
- This applies to all residential electric, and storage-type heat pump water heater. Gas water are not eligible.

4. Reserving Funding

- **Please call El Paso Electric at 915-521-4488 to reserve funding prior to purchase of unit.**
- This program has limited funding. Once all funding is reserved, a waitlist will be opened.

5. Submit Required Documentation for Payment of Project

- Submittals will be made through email at epe.residential@clearresult.com or mail to **311 Montana Ave. A-2 El Paso, TX 79902.**
- Customer must submit the following documents within the 45-day period starting from when the customer first reserved funding.
 - **Application Form.**
 - Manufacturer, model trade/brand name, model and serial numbers must be listed application form.
 - Release of liability for both El Paso Electric and CLEARResult included.
 - **Photographs of installed system, nameplate, and invoice/store receipt**

6. Project Notification/Schedule Inspections

- Once the rebate application is submitted, El Paso Electric and/or CLEARResult will perform inspection to confirm project completion before paying out incentive. Inspections take 15 to minutes and are scheduled during office hours; M-F, 8:00 am – 5:00 pm.



El Paso Electric Texas Residential & Income Qualified Solutions Program

ENERGY STAR® HEAT PUMP WATER HEATER REBATE Application Form

All applications are due 45 days after initial reservation.

1. EPE CUSTOMER INFORMATION

To be eligible for rebates, rebate forms may be mailed or emailed along with a copy of receipt or contractor invoice to the addresses below.

Mail: CLEAResult, 311 Montana Ave A-2 El Paso, TX 79902, OR Email: epe.residential@clearesult.com

Rebate processing takes approximately 4–8 weeks. Terms and conditions subject to change without notice.

For any other questions, assistance in determining your building type, or providing the required information, contact an El Paso Electric Energy Efficiency Program Representative at (915) 255-4300 or epeincentives@clearesult.com.

EPE Account Number for Install Location: (10 digits) _____

Customer/Resident Name: _____

Owner/Landlord name*: (if renter occupied) _____

Telephone: _____ Applicant's Email: _____

Account Address**: _____

City: _____ State: _____ ZIP: _____

Mailing Address: (if different) _____

City: _____ State: _____ ZIP: _____

Property Type: (Check one) Single Family Duplex Condominium Mobile Home Apartment

Property Status: (Check one) Owner Occupied Renter Occupied Vacant

* Rebate check will be made out to landlord if entered

** Rebate check will be mailed to the account address unless a different mailing address is provided

Home Characteristics

Please provide photo of heating system nameplate for homes with Electric Resistance or Heat Pump heating

Existing Cooling System Age: _____

Existing Cooling Type: Refrigerated Air Evaporative Cooling None

Existing Heating Type: Gas Electric Resistance Heat Pump None

Existing Water Heater Type: Gas Electric Resistance Heat Pump None

2. INSTALLATION INFORMATION (Must complete all fields)

Heat Pump Water Heater

Please provide photo of installed system nameplate or include system model # on invoice

Project Completion Date: _____ Reservation Number: _____

Manufacturer	Tank Size (55 Gallons or less)	Model #	Serial #

First Hour Rating (FHR): _____ Rated Uniform Energy Factor (UEF): _____

3. CONTRACTOR INFORMATION

(OPTIONAL) Property owner must complete only if rebate is to be issued to contractor

Company Name: _____ License #: (if applicable) _____

Contact Person: _____ Phone: _____

4. APPLICANT ACKNOWLEDGEMENT

Please refer to epelectric.com/tx/residential/energy-efficiency for additional information regarding eligibility criteria. (Must be signed by EPE customer if owner occupied or landlord if renter occupied)

By signing below, I acknowledge that: (1) the measure installation listed herein has been installed to my satisfaction; (2) if contacted by EPE or CLEAResult, I agree to allow access to my property to inspect the measure installation; (3) neither EPE nor CLEAResult assumes any liability whatsoever relating to the measure installation or performance; (4) all information provided in this rebate form is accurate to the best of my knowledge, (5) I decided to change equipment types before installing efficient equipment and (6) I acknowledge that the project would not have been accomplished or would have been completed with a lower level of efficiency without the assistance of the EPE Energy Efficiency Program.

Applicant Signature: _____ Date: _____

5. PAYMENT RELEASE AUTHORIZATION

(OPTIONAL) Property owner must complete and sign only if rebate is to be issued to contractor.

By signing below, I am authorizing the payment of the rebate to the contractor (named below), and I understand that I will NOT be receiving the incentive payment from El Paso Electric.

Applicant Signature: _____ Date: _____

Contractor Company Name: (for payment) _____

Mailing Address: _____

City: _____ State: _____ ZIP: _____