

2023 El Paso Electric

Residential & Income Qualified Solutions Programs

STEPS TO SUCCESS: AERATORS, LOW FLOW SHOWERHEADS AND LEDS



1. Confirm Customer Eligibility

- Customer must reside in Texas and receive electric service from El Paso Electric
- Single Family Homes (1-4 units)
- Multifamily Homes (more than 4 units) - Must be individually metered
- For Income Qualified incentives, customer *must* meet Low Income requirements and complete a Low Income eligibility form and provide supporting documents.

2. Provide a Written Quote

- Contractor must provide the customer with a written quote that includes all work materials before any work is done. <http://www.consumer.ftc.gov/articles/0242-hiring-contractor>

3. Project Notification/Schedule Inspections

- Notify CLEARResult and/or El Paso Electric of upcoming projects before projects are initiated, as well as to schedule pre- and post-installation inspections.
- All contractors must schedule pre-inspections for their first three projects BEFORE projects are initiated.
- All contractors must schedule inspections for at least 15% of submitted projects after their initial three inspections.
- All contractors must install/service an additional measure aside from LEDs.

4. To Qualify

- **Aerators & Low-Flow Showerheads**
 - Retrofit only
 - Must have an electric water heater
 - Flow rating must be legible to be eligible for replacement
 - Replaced aerators and showerheads must be collected by the contractor and held for inspection by EPE/CLEARResult
 - For aerators - Baseline: 2.2 GPM minimum, Efficiency Standard: 1.5 GPM maximum
 - For low-flow showerheads – Baseline: 2.5 GPM maximum, Efficiency Standard: 1.5 GPM, 1.75 GPM or 2.0 GPM maximum
- **LEDs**
 - Retrofit/New Construction
 - Must be ENERGY STAR® certified, A19, 9W, 800 Lumens, 18,000+ Hours LED bulb
 - Removed bulbs must be collected by the contractor and held for inspection by EPE/CLEARResult

5. Submit Required Documentation for Payment of Each Project

- Contractor must submit within 45 days of completion to: epe-portal.clearesult.com/contractor
 - Incentive Form
 - Applicable pre/post photographs - Close up picture showing either GPM rating or wattage of replace and newly installed device.
 - Invoice - showing EPE incentive and customer out-of-pocket cost
 - Income Eligibility Form and supporting documents (Income Qualified only)

6. Quality Control/Quality Assurance

- Visit NREL Standard Work Specifications at <https://sws.nrel.gov> for guidelines to ensure quality installations based on national best practices.
- Maintain program compliance – see Probationary Policies & Procedures document